



PATENT

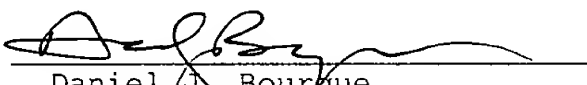
#16
J. Catlin
1-3-01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg
Serial No. : 09/057,749
Filed : April 9, 1998
For : SYSTEM AND METHOD FOR PROVIDING AN
AUTOMATIC TELEPHONE CALL BACK TO A
TELEPHONE LINE BEING USED TO ACCESS A
COMPUTER NETWORK
Attorney's Docket : DAVOX-144XX
Examiner : Benny Quoc Tieu
Group Art Unit : 2742

I hereby certify that this correspondence is being deposited with
the United States Postal Service as first class mail in an
envelope addressed to: Commissioner for Patents, Washington, D.C.
20231 on 12-20-00.

By


Daniel J. Bourque
Registration No. 35,457
Attorney for Applicant(s)

12/27/2000 BNGUYEN1 00000105 09057749

01 FC:117

890.00 OP

Commissioner for Patents
Washington, D.C. 20231

Sir:

RECEIVED
DEC 29 2000
TC 2600 MAIL ROOM

RESPONSE

Applicant appreciates the examiner's review of the present
application and respectfully requests reconsideration in light of
the following remarks.

The examiner has rejected claims 1, 3-6 and 8-14 under 35 USC
§103(a) as being unpatentable over Bateman et al. in view of
Grossman et al., Srinivasan and Nichols et al. Applicant